

DAS FAQ

Q: Where is the remote?

A: There is no remote with the DAS, if your TV is HDMI-CEC enabled, the TV remote will operate the DAS. Additionally the DAS can be networked and controlled via smart phones, tablets, PCs etc..

There are different trade names for HDMI CEC, depending on who is the manufacturer of your TV, so it doesn't have to be stated as HDMI-CEC, see the below list:

Samsung -	Anynet+
Sony -	BRAVIA Link or BRAVIA Sync
Sharp -	Aquos Link
Hitachi -	HDMI-CEC
AOC -	E-link
Pioneer -	Kuro Link
Toshiba -	Regza Link or CE-Link
Onkyo -	RIHD (Remote Interactive over HDMI)
LG -	SimpLink
Panasonic –	VIERA Link or HDAVI Control or EZ-Sync
Philips -	EasyLink
Mitsubishi -	NetCommand for HDMI

Q: I need an remote control because my television does not support CEC?

A: You can connect the DAS to your network (via the LAN port on the rear) and use a smart phone, tablet or PC to control the DAS.

Q: Can I connect a USB WiFi adapter?

A: Yes, however some Wifi adapters are not compatible. We have had good results with EDiMax EW-7811Un.

Q: Can I install addons?

A: The on-screen user interface is based on the award winning XBMC software and a number of tested and verified add-ons come pre-installed, please note the installation of additional music add-ons (such as last.fm and shoutcast) is done at the owners own risk. Please also note that any legacy XBMC video add-ons (Youtube, iPlayer etc.) are not supported and will not work, do not install them under any circumstance. There should be no need to install additional add-ons to play, stream music from your home network, or build your music library and cover art.

Q: Can I update Rasbmc or XBMC?

A: NO under NO circumstance update either as this will overwrite our digital interface kernel.

Q: Why can't I use a 2.5inch HDD?

A: A typical 2.5inch HDD draws its power from the USB port. The DAS is not capable of supplying this additional power. A 2.5inch HDD will either just not work or keep forcing the DAS to reboot.

Q: What is the maximum capacity USB Pen?

A: We recommend a maximum capacity of 32GB (depending on make and model), you may be able to use a 64GB or higher, however if the pen requires more power than the DAS can deliver it will force the DAS to reboot. If you are experiencing periodic DAS reboots this is more than likely the issue.

Q: Can I use a powered USB Hub?

A: Yes this may allow you to use higher capacity USB Pens and possibly even a 2.5inch HDD, however an un-powered Hub will not!

Q: Can I play video?

A: NO, the DAS has been designed to support Audio only and any legacy video support in XBMC is not supported.